Rob Fraser, **UX Designer and Web Developer**

Contact

robfraser.dev

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Skills

- Javascript
- React
- · AWS Cloud Services
- Understanding of DevOps Tools
- API Development
- Performance Optimisation
- Python

Tools

- Figma
- · Visual Studio Code
- GitHub
- NodeJS
- Postman
- Trello/Jira
- Adobe Creative Cloud
- Illustrator
- Webflow

Work Experience

robfraser.dev Full-stack Freelancer

SEPT 2021 - PRESENT

- · Demonstrated proficiency in JavaScript, NodeJS, React, and AWS Cloud Services, among other technologies, ensuring effective and efficient delivery of projects.
- Collaborated with cross-functional teams to create wireframes, prototypes, and high-fidelity mockups.

Scottish Qualifications Authority Liaison Manager

APRIL 2013 - PRESENT

- Demonstrated ability to build and maintain strong relationships with clients, leading to customer satisfaction, retention, and growth.
- Proven skills in resolving complex customer issues effectively and efficiently, resulting in improved customer satisfaction and loyalty.
- Successfully collaborated with various internal teams (sales, product, finance) to meet customer needs and drive company goals, showcasing strong teamwork and communication skills.

Education

University of Highlands & Islands BSc(Computer Programming) SEPT 2012- JUNE 2016

· Relevant coursework: Python/Javascript, Object Orientated Programming, User-Centred Design, Design Thinking, Information Architecture, and User Research.

• Completed a capstone project on designing a mobile app for promoting sustainability in the community.

Other Achievements Coderdojo Champion

AUG 2014 - JUN 2020

- Ran and delivered lessons for 6 to 16 year olds interested in learning or developing their programming skills.
- Won a European Space Agency competition to run our code on the International Space Station (Astro Pi).